



August 24, 2006

To Whom It May Concern:

It is with great pleasure that I write a letter of recommendation for Megan Kaseman. For the past six months, Megan was a Spanish instructor at American Girl where she worked with a group of employees who had two previous semesters of Spanish. She carefully created a tailor-made curriculum specific to our company's needs, and it was an overwhelming success! Participants flourished in the class as their confidence and skills grew. We are pleased with the results, and student evaluations were very positive.

Megan uses a variety of dynamic, interactive activities which make learning fun, productive, engaging, and relevant for students. These activities are based on real-life scenarios and proved very worthwhile for our staff. To track student progress, Megan administered mid-term and final exams and provided me with an overall assessment of each student. Not surprisingly, Megan demonstrates an excellent knowledge of the Spanish language as well as a real dedication to meeting students' needs and helping them succeed.

We've seen immediate results. Students are putting what they have learned into practice on the floor, in training rooms, and during interviews. It is a real asset to our company that these members of our leadership team can better communicate with our Spanish-speaking employees. Improved communication fosters a more positive work environment as well as increasing production and helping to promote a safe work environment.

I strongly recommend Megan for any Spanish teaching opportunity. Her ability to step in and assess the business requirements and then connect that to the actual instructional content is a critical strength. Even more importantly, she builds wonderful rapport with her students and challenges them to stretch their skills and build their confidence. If you would like to discuss further, please do not hesitate to contact me at American Girl. Thank you.

Sincerely,

Daniel T. Bailey  
Director Human Resources